



MONTEREY

AT THE LAS VEGAS COUNTRY CLUB

Frequently Asked Questions (FAQs)

Question: What is a Master Association assessment? Answer: The Las Vegas Country Club Estates Master Association has a monthly assessment due on the first of each month. The assessment varies based on single family homes, townhomes, or condominiums. The assessments are collected for the Master Association to maintain all common areas, such as exterior walls, certain landscaping, streets, street lighting, and the three entry gate houses and security staff.

Question: Do I have one association or a master and a sub-association? Answer: The Las Vegas Country Club Estates Master Association has a combination of residences that also belong to a sub-association. They have eleven sub-associations, and if your property is located within one of these sub-associations (e.g., Monterey at the Las Vegas Country Club), you will have a Master Association assessment and a sub-association assessment.

Question: How do I obtain a vehicle entry decal? Answer: After FIRST registering your vehicle(s) with the Monterey HOA office (Unit 3401), owners and registered tenants must obtain vehicle decals from the Las Vegas Country Club Estates Master Association office (Unit 3809). You will be required to provide certain documentation, to include your driver's license, current DMV registration, and proof of vehicle insurance. Owners with tenants must register their lessee with the Master Association, provide a copy of the lease, and pay all required fees and deposits before the tenant will be issued vehicle decals. Vehicle decals are changed periodically.

Question: How do I reach gate house guards for guest call downs? Answer: You can reach gate guards 24/7/365 for guest call downs at the following number: Karen Avenue Gate (702) 796-8503. Should you require a guest or service provider on property more than seven days, you must contact the Master Association office at (702) 732-0329.

Question: Which gates can my visitors or service providers enter? Answer: The Maryland Parkway and Joe W. Brown gates will check-in your guests and provide them one-time guest entry passes.

Question: How do I contact security in an emergency? Answer: In the event of an emergency, call 911 for medical, fire or police services. For other community security matters, contact Officer on Duty at (702) 300-5247.

Question: What are the hours of the Master Association management office? Answer: The Master Association management team is available Monday through Friday from 9am to 5pm. Currently by appointment only. The Master Association office is conveniently located within the Monterey Community at: 2854 Geary Place, Unit 3809, Las Vegas, NV 89109. Telephone (702) 732-0329.

Question: How do I file a resident complaint in Monterey? Answer: All complaints must be in writing in order to be reviewed, researched and/or acted upon by management. (No verbal or telephone complaints will be accepted). A Formal Communication Form is available from the Monterey HOA Office (Unit 3401). Email complaints will be accepted. Specific details and relevant photos are helpful.

Question: How do I arrange for a party guest list and entry passes? Answer: The Las Vegas Country Club Estates Master Association Rules and Regulations require residents with a party guest list of 15 or more attendees to provide the list to the Master Association management office at least one week prior to the event. If management determines additional security is necessary, the owner/resident is required to pay the cost of the guard. A fee of \$25.00 is payable to the Master Association to register the guest list and ensure entry passes are prepared and printed prior to the party guest's arrival.